





Earn and retain loyal customers by connecting the way they prefer - through text messaging, on their own time, with no new app to download. Text customers Pay by Text links for maintenance and repair services.



### **FOR AUTO LENDERS**

Collect auto loan payments faster with convenient Pay by Text invoicing. Let customers pay bills 24/7 with just a click.

# **PAYMENT & MESSAGING**

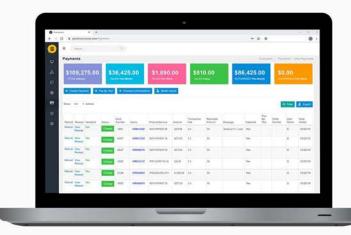
## **PLATFORM**

Payment integrated text communication is an easy way to boost collection and build stronger relationships with customers. Everyware enables automotive sales, service centers, and lenders to connect through two-way text messaging and easily collect payments via secure Pay by Text links. All messaging and payment activities can be managed through one safe and user-friendly web platform.

### **Payment Module**

Manage all text payments centrally with ease

- ✓ View daily, weekly, monthly payment activity
- Send one-time payment texts
- Timesaving batch billing with auto due date reminders
- See payments add up in real-time
- Export payment reports to Excel, PDF, CSV
- Issue instant refunds
- Manage payment plans and subscriptions



### **Messaging Module**

Connect with two-way text messaging

- Send sales event or buyer appreciation text campaigns
- Text customers pictures of repairs or new models
- Route messages to service, billing, or sales departments
- Create custom tags and activity statuses for contacts
- Monitor all messaging activity across reps
- View message volume and response times
- Manage multiple conversations at once
- Answer questions with quick reply templates
- Reduce no shows with appointment reminders
- Spanish-English text translations

